Who to Call? The Local Chief Pilot or Flight Operations Duty Manager

As we work through the major transition to CCS and a number of weather events, if you need a company answer regarding the operation, please use this as a guide:

1. Issues that are not time critical - Contact your local Chief Pilot or visit one of their assistants in operations (e.g., questions about pay, hotels, vacation, problems beyond tomorrow)

2. Issues that ARE time critical when your local flight office is not available - Contact the FODM

PDR Link Additions

We have added two new Pilot Data Reporting (PDR) System Committee/Issue categories: “CCS-Issues” and “Pilot Instructor/Evaluator - Issues.” Please use the “CCS-Issues” link for questions related to CCS interpretations or functionality. For system schedule issues please continue to use the appropriate link: “System Schedule - Pairings”, “System Schedule - Scheduling/Crew Desk”, or “System Schedule - Trip Trade.” Many committees are dealing with a large volume of PDR reports right now, and we have added additional volunteers to assist you with your questions.
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