Known Issues With FIFO List and Short Call Assignments

As we previously informed you, there are known issues with the programming of the FIFO list which we expected would be addressed quickly by the company. Instead, the company has been unable to correct these errors, and the problems have increased dramatically.

Currently, the team of ALPA volunteers monitoring the crew desk and the rollout of FAR 117 is working on this and many other urgent issues to bring them into compliance with the UPA.

**FIFO List**
Due to programming errors and omissions, the FIFO list only looks at each pilot’s last flying assignment when sorting the list, which is incorrect. It should also consider non-flying assignments such as Short Call, Field Stand By, training, etc….and use the end time of those events when sorting the list. Further, because the FIFO list does not show each pilot’s last event, it is virtually impossible to verify that the list is correct. Unfortunately, the company did not provide the line schedulers with the tools needed to do their jobs properly and the incorrect list is the only list they have.

Despite what is being reported to some pilots, ALPA has not agreed to ANY relaxation of the contract. We have demanded that the programming be fixed ASAP.

If you believe you have been given a reserve assignment out of FIFO order, ask to speak to the FODM and for an order to fly per Section 21-S. Keep all records needed to support your claim and contact your local grievance representative.

**Short Call Aggressive Pickup**
Due to other IT issues, the company was temporarily unable to post Short Calls or FSBs in the “Scheduling>Reserve Assignment Pickup” system for aggressive pickup. Instead, the only way to pick up a SC or FSB was to call the crew desk. Note: because they are not “pairings,” SCs and FSBs do not show up in the “Trading>Open Time” pull-down.

It has been reported to us by the company that a correction has been implemented and we are evaluating compliance with the UPA.